

SEASONDE LICENSING & SUPPORT POLICY

Codar Ocean Sensors

January 2004

This document describes our policies on licensing and support of SeaSonde hardware and software. Section 1 describes licensing and operation. Section 2 describes Codar Ocean Sensors (COS) support, which is contingent on the operation of your systems as defined by the licenses. Your SeaSonde Radial and Combine Site licenses are appended.

1. SEASONDE LICENSING AND TRAINING

(a) Site and Software Licenses

You are authorized to operate the number of complete SeaSonde Radial and Combine Sites that you purchased from COS, including both hardware and software.

Radial and Combine Site software are subject to a software license, which you will be required to accept before installing the software.

Operation of additional SeaSonde Sites (Radial or Combine) will require a new SeaSonde Site purchased from COS.

(b) Training in SeaSonde operation

SeaSonde hardware and software are complex and should be operated only by personnel trained by COS

Operating personnel should participate in a COS training course as soon as possible after an order is placed for SeaSonde equipment. Training in basic system operation is also provided during system installation.

Training in Radial and Combine Site operation are offered periodically by COS within the US. Formal training courses outside of the U.S. may be contracted through the COS California office.

(c) Sharing of data

You are, of course, free to share SeaSonde data produced by the licensed systems; we suggest that you port radial and total vector files from the Combine Site to a web site for this purpose.

2. COS SUPPORT POLICY

We offer generous support for our systems, as we want to help you feel comfortable using the software and changing the system configuration as necessary.

Our aim is to make you an independent user; this requires the system to be operated by qualified personnel. Operators will need to have basic electronics capability and computer literacy. They are requested to attend training courses and are expected to provide adequate maintenance for the systems. If we feel that system maintenance is inadequate, or the technical level of the operating personnel is insufficient, we may request that these problems be remedied in order for our support to continue.

We can only provide continuing support and rapid response as long as you maintain remote connectivity to your Radial and Combine Site computers. See the attached Communications Support Guide for a description of levels of support we provide for different degrees of connectivity.

We normally respond to questions within 2 to 3 days and will troubleshoot the systems if communications are available. We will provide brief tutorial descriptions of our diagnoses. Over a period of a few months, the qualified operator should become fairly independent by working with us in this way.

In the case of a major change, e.g. moving the system, please consult us ahead of time so that we can advise you. Any data that have been collected by an improperly configured site after a move made without our approval must be your own responsibility.

In the case that the system software or hardware has been modified in a non-standard manner, or if there are other difficulties resulting in excessive consulting time, a consulting contract may be required.



SEASONDE RADIAL SITE LICENSE

Institution _____

As of this date (mm/dd/yyyy) your qualified personnel are authorized to operate
() SeaSonde Radial Sites.

To be qualified, personnel are required to be trained by COS in SeaSonde Radial Site operation.

A SeaSonde Radial Site is defined to consist of Radial Site hardware and software components purchased from COS, operated to produce radial current velocity vector maps and directional wave information.

Chad Whelan, Field Operations Manager
CODAR Ocean Sensors, Ltd.



SEASONDE COMBINE SITE LICENSE

Institution _____

As of this date (mm/dd/yyyy) your qualified personnel are authorized to operate
() SeaSonde Combine Sites.

To be qualified, personnel are required to be trained by COS in SeaSonde Combine Site operation.

A SeaSonde Combine Site is defined to consist of central combining station hardware and software components purchased from COS, operated to receive data from up to six radial sites, and to combine radial velocities to produce total current velocity vector maps for a single SeaSonde network. A Seasonde network is defined as two or more Radial Sites together with a single Combine Site; the network operates to produce total current vectors over the common coverage area.

Chad Whelan, Field Operations Manager
CODAR Ocean Sensors, Ltd.